

About Us

Acute Need CIC's mission statement is:

"To be the premier care provider building upon our passion and commitment to serve, help and enhance the quality of life and well being of our clients working to high standards continuously and consistently"

In order to achieve this aim that we have the following objectives:

- **To provide a service that fully satisfies the needs and expectations of clients with disabilities at each step ensuring that their independence and dignity is not compromised.**
- **To respect the individuality of our service users.**
- **To actively seek and value the contribution made by all stakeholders involved in the care and client management process to add to effectiveness of delivery in services.**
- **To continuously and without being prompted seek ways in which our services can be improved taking on board feedback provided by clients and their carers.**
- **To ensure that all care and precaution is taken to protect our service users, their families and carers, other health and social care professionals and our own staff from hazards and abuse.**
- **To build and retain a stable, committed and highly trained workforce providing opportunities for personal and professional growth.**

Acute Need is a leading provider of complex health care, delivering person-centred support enabling children and adults with disabilities to lead full and independent lives in their own homes.

We have years of experience supporting children and adults with complex learning disabilities including autism, epilepsy, mental health and challenging behaviour.

We specialise in working with clients with acquired brain injury (ABI), traumatic brain injury (TBI), spinal cord injury and other disabling conditions, including cerebral palsy, multiple sclerosis and muscular dystrophy. We are experienced in working with ventilator-dependent clients and are experts in paediatric care.

The dignity and quality of life of the people we support is paramount. We also understand that our clients and the funding bodies we work with – including primary care trusts, social services departments and the independent sector – look for real value for money in purchasing complex care services.

A key feature of our person-centred approach is the involvement of our clients in the recruitment of the fully trained personal assistants who provide their day-to-day complex care, under the supervision of skilled nurses. This supports the development of the strong, long-term working relationships between clients and carers that are at the heart of our success.

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